

TENDERLOIN NEIGHBORHOOD RESOURCE GUIDE



Introduction

This resource guide is intended to support the Tenderloin community. We want you to know about the many services, programs, and public places available to you and your family regardless of age, income, race, ethnicity, immigration status, gender, or sexual orientation.

In this guide you will find information about organizations in the Tenderloin that provide healthcare, housing, legal services, education, youth programs, recreational activities, transportation, and more. These services and activities are free, low-cost, or offered on a sliding-scale. You will also find information about your civil and legal rights. If you need legal help, please contact one of the legal service organizations listed below or a lawyer. Many services are offered in languages other than English, which we note in the guide when possible.

Most of the organizations listed in the following pages are included on a map located at the end of the guide.

Acknowledgements

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Sincerely,

Andrea Aguilar, Katie Johnson, Seth Lunine, Vanessa Serrato, Aileene Simbulan, Alec Stewart, and Madeleine Valdez

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HEALTH SERVICES

Access to healthcare is a human right. Your income or legal status should not prevent you or your family from seeing a doctor or receiving care. In this section you will find numerous clinics and specialized medical resources that provide free, low-cost, or sliding-scale healthcare in the Tenderloin. Most of these organizations accept Medical and MediCare health insurance.

NEARBY HOSPITALS AND CLINICS

Lifelines

730 Polk St., 3rd Fl. | (415) 674-4780

www.shanti.org/lifelines/index.html

9 am - 5 pm, weekdays

Practical and emotional support for women with breast cancer. Cantonese, Mandarin, Spanish, Toisanese.

Larkin Street Youth Clinic

1138 Sutter St. | (415) 673-0911, ext. 259.

www.larkinstreetyouth.org

Medical care for homeless and runaway youth ages 12 to 24. Spanish.

Larkin Street Youth Services' Assisted Care and Aftercare Program

(415) 749-6960

Housing, case management, and mental health and medical services for homeless 18- to 24-year-olds with HIV/AIDS. Spanish.

San Francisco AIDS Foundation

995 Market St., Suite 200 | (415) 487-3000

www.sfaf.org

HIV prevention programs, including needle exchange, and support services.

St. Anthony Foundation

121 Golden Gate Ave. | (415) 241-2600

www.stanthonysf.org

Medical clinic, daily meals, counseling and referrals, residential substance abuse recovery, employment services, and residences for senior women.

Tenderloin Health Services

330 Ellis St. Floor 6 | (415) 674-6140

Monday - Friday: 8:45am - 5:00pm

Specialty Health Services including HIV testing, psychiatric services, chronic disease management, and women's health services.

NEARBY HOSPITALS AND CLINICS (cont.)

Clinic

134 Golden Gate Ave. | (415) 673-5700

www.hydeSt.cs.org

Mental health treatment, case management, and medication services for the Arab/Muslim community and other adult Tenderloin residents.

Tom Waddell Urgent Care Clinic

50 Ivy St. | (415) 355-7400

Monday - Thursday, 8 am - 6:30 pm

Friday, 8 am - 5 pm; Saturday, 8:30 am - 5 pm

Tom Waddell Health Center

230 Golden Gate Ave. | (415) 355-7400

<http://www.sfhealthnetwork.org/primary-care-3/tom-waddell-urban-health-clinic/>

Weekday appointments, 8 am-5 pm

Comprehensive health care for adults, AIDS testing and treatment, and specialized clinics for women (primary care with all-female providers), Spanish-

speaking clients, transgender people, and homeless or near-homeless people with medical, mental health, substance abuse, or social problems. Spanish, other languages on request.

Zuckerberg SF General Hospital

1001 Portero Ave. | (415) 206-8107

www.zuckerbergsanfranciscogeneral.org

Monday - Wednesday, 8:30 am - 5 pm

Thursday, 12:30 pm - 5 pm

Comprehensive healthcare and pharmacy services. English, Spanish, and Tagalog.

SENIOR SERVICES

Central City Older Adults Clinic

90 Van Ness Ave. | (415) 558-5900

<http://www.steppingstonehealth.org>

Mental health services homeless outreach programs for seniors 60 years or older. French, Tagalog Spanish.

Curry Senior Center

333 Turk St. | (415) 885-2274

Mon - Wed 8:30 am - 5 pm; Th 12:30 - 5 pm

Primary medical care, case management, substance abuse treatment, educational opportunities, and daily breakfast and lunch for seniors. Cambodian, Cantonese,, Laotian, Mandarin, Russian, Spanish, Tagalog, Vietnamese.

San Francisco Senior Center

481 O'Farrell St. | (415) 771-7950

Mon - Thu 9 am -4 pm; Fri 9 am -3:30 pm;

Weekends 10 am - 2 pm

Comprehensive social services, healthy living programs, continuing education, and daily, low-cost, nutritious lunches. Cantonese, Mandarin.

SteppingStone Golden Gate Adult Day Health

350 Golden Gate Ave. | (415) 359-9210

<http://www.steppingstonehealth.org>

Adult day care services, including nursing, rehabilitation therapy, social services, and daily classes and activities.

MENTAL HEALTH AND SUBSTANCE ABUSE

Bay Area Addiction Research & Treatment

1111 Market St. Floor 1 | (415) 863-3883

<http://baartprograms.com/>

Mon - Wed 6 am - 1:30 pm; Th 6 am - 12

pm; Fri, 6 am - 1:30 pm; Sat - Sun 8 am - noon

Adult substance abuse treatment, including supervised withdrawal and methadone treatment. Chinese, Spanish, Tagalog.

Behavioral Health Access Center

1111 Market St., 1st Fl.

www.baartprograms.com

Mon - Wed & Fri 6 am - 1:30 pm; Th 6 am -

noon; Weekends 8 am - noon

Psychiatric consultation, substance abuse counseling, supervised withdrawal, and methadone treatment for adults. Chinese, Spanish, Tagalog.

CATS (Community Awareness Treatment Services)

1446 Market St., 2nd Floor

(415) 421-1199

Outreach, transportation, drop-in center, and transitional housing for homeless adults with substance abuse problems; shelter services for women and transgender individuals.

Family Addiction Center of Education and Treatment

433 Turk St. | (415) 928-7800

Weekdays 7 am - 2 pm

www.baartcdp.com

Counseling, medical services, prenatal and parenting classes, methadone treatment, recovery support groups, and nutritional counseling for pregnant and parenting women addicted to opiates. Free child care provided during program participation.

Glide Women's Center

330 Ellis St | (415) 674-6023

Support groups for women facing homelessness, domestic violence, substance abuse, and mental health issues.

Hyde Street Community Services

815 Hyde St. | (415) 673-5700

Monday - Friday, 9 am - 5 pm

Mental health, substance abuse, and social rehabilitation services, medication evaluations and treatment, and case management and education for entitlements, housing, and employment. Arabic, Spanish.

Mental Health Association

870 Market St., Suite 928 | (415) 421-2926

Monday - Friday, 9 am - 5 pm

<http://www.mha-sf.org/>

Mental health education, support groups, advocacy, referrals, and workshops for adults, family members, and professionals.

Night Ministry

(415) 441-012

10 pm - 4 am daily (crisis calls)

www.nightministry.com

Nonjudgmental, comprehensive crisis counseling, referrals, and intervention upon request.

S.F. Office of Self Help

1095 Market St., Suite 202

(415) 575-1400

Adult mental health and substance abuse services, including peer counseling, support groups, and a drop-in center for socialization and movies. Spanish, Tagalog, other languages by arrangement.

S.F. Mental Health Clients Rights Advocates

1095 Market St., Suite 618

(415) 552-8100 | (800) 729-7727

9 am - 5 pm, weekdays

Counseling, client visits, investigation of violations, and legal referrals that protect the rights of clients in San Francisco's mental health system. Spanish.

MENTAL HEALTH AND SUBSTANCE ABUSE

Shanti Project

730 Polk St #3 | (415) 674-4700

Monday - Friday, 9 am - 5 pm

<http://www.shanti.org/>

Practical and emotional support, care coordination, wellness programs, and free social activities for people with terminal, life-threatening, or disabling illnesses. Spanish.

Vet Center

505 Polk St. | (415) 441-5051 | (877) 927-8387

Weekdays 8 am - 4:30 pm, evenings by appt.

Post Traumatic Stress Disorder counseling and other individual and group mental health services for veterans and their families.

SYRINGE DISPOSAL + NEEDLE EXCHANGES

24/7 used-syringe drop-boxes:

Continuum Alley (near 255 Golden Gate Ave.)

San Francisco AIDS Foundation Syringe Access

117-A Sixth St.

Tuesday 10 am-noon; Friday noon-2 pm;

Saturday 3-11 pm

234 Eddy St.

Fridays 6-8 pm

San Francisco AIDS Foundation Syringe Access

Parking garage at 50 Ivy Street

Mondays 7-9 pm

Hemlock Alley, between Post and Sutter

Thursday 7-9 pm

Tenderloin Health

83 Golden Gate Ave.

Wednesday 6-8 pm; Sundays 2-4 pm

FOOD DISTRIBUTION

Food Not Bombs

U.N. Plaza Fountain

Monday and Wednesday, 5:45 pm

Saturday, 5:15 pm

Glide Free Meals Program

330 Ellis St | (415) 674-6043

<http://www.glide.org/feedthehungry>

Dining Hall Hours:

Breakfast (daily): 8 am - 9 am (all)

7:30 - 8 am (seniors only)

Lunch (daily): 12 pm - 1:30 pm

Dinner (M-Fri): 4 pm - 5:30 pm

Dinner (Wknds): Bagged dinners given
away at lunch time

Heart of the City Farmers Market

U.N. Plaza

Sundays, 7 am - 5 pm

Wednesdays, 7 am - 5:30 pm

<https://www.openhand.org/>

Provides a \$5 produce credit for people shopping with EBT.

Project Open Hand

730 Polk St. | (415) 447-2300

<https://www.openhand.org/>

Monday, CLOSED

Tuesday, 9 am - 4 pm

Wednesday - Saturday, 11 am - 4 pm

Free home delivery of nutritious meals, daily hot lunches, and food distribution at grocery center for seniors and people with symptomatic HIV/AIDS and other serious illnesses. Spanish and Cantonese.

FOOD DISTRIBUTION (cont.)

San Francisco Rescue Mission

140 Turk St. | (415) 441-1628
Monday-Friday, 4-5 pm

St. Anthony Dining Room

45 Jones St.
Lunch served 11:30 a.m.-1:30 p.m. daily

Salvation Army, Ray and Joan Kroc Corps Community Center

240 Turk Street | (415) 345-3400
Monday-Friday, 11:30 am - noon
(lunch costs \$1.50)

PUBLIC RESTROOMS

Eddy and Jones Streets

Open 6:30 am - 10 pm

Larkin and Myrtle Streets

Open 4 pm - 7 am

Larkin and Grove Streets

Open 24/7

Market and 7th Streets

Open 24/7



YOUTH SERVICES

From after-school programs, to counseling, to emergency housing, numerous organizations in the Tenderloin provide educational, health, and vocational programs for children and young adults, and their families.

Bay Area Women's and Children's Center

318 Leavenworth St. | (415) 474-2400

www.bawcc.org

Weekdays, 8 am - 4 pm

Resource center for low-income women, children, and families providing education and referrals for child care,, education, employment, healthcare, legal services, food, and translation. Cantonese, Chaozhou, Mandarin, Spanish, Vietnamese.

Boys and Girls Club Tenderloin Clubhouse

115 Jones St. | (415) 351-3125

www.bgcsf.org

All ages:

Mondays, 2 pm - 6:45 pm

Teens only:

Monday - Thursday, 7 pm - 9 pm

Friday, 7 pm - 10 pm

Activities for children ages 6-18, including games, dancing, art, computer training, tutoring, college prep, and field trips.

C5 Children's School

Preschool Program

455 Golden Gate Ave., Suite 2400

(415)703-1277 | www.c5children.org

Weekdays, 8 am - 6 pm

Infant-toddler program

505 Van Ness Ave. | (415) 626-4880

7:30 am - 5:30 pm, weekdays

Catholic Charities Maureen & Craig Sullivan Youth Center

801 Jessie St. | (415) 863-1141

<http://catholiccharitiessf.org/>

Monday - Friday, 8 am - 6 pm

Educational and family support for low-income and at-risk youth.

Children's Bookmobile

Tenderloin Children's Playground, 570 Ellis St.

Third Mon. of every month from 3-4 p.m. San Francisco Public Library cards and book loans for young children. Materials in Chinese, English, Filipino, Japanese, Korean, Spanish, and other languages by request.

YOUTH SERVICES (cont.)

Glide After School Program

330 Ellis St. | (415) 674-6000

<http://www.glide.org/>

Glide Janice Mirikitani Family, Youth and Childcare Center

434 Ellis St. | (415) 674-6200

Licensed early childhood education (18 months to 5 years old), afterschool programming (Kindergarten to 5th graders), homework help and tutoring, computer instruction, literacy, urban gardening, cooking and nutrition, health and wellness, creative and performing arts, field trips and extracurricular activities, and athletics.

Glide Literacy and Computer Education

330 Ellis St. | (415) 674-6000

<https://www.glide.org/page.aspx?pid=389>

Glide Tutoring Program

330 Ellis St. | (415) 674-6200

<http://www.glide.org/>

Head Start

316 Leavenworth St. | (415) 447-1384

www.sfheadstart.org

Weekdays, 8 am - 4 pm

Comprehensive child development program serving low-income families with children 3 to 5 years old.

IHDC-Indochinese Housing Community

375 Eddy St. | (415) 441-2873

www.IHDCSF.org

Monday-Friday 2-7:30pm

Tutoring, computer lab, gardening, art, and recreational activities for children age 5 and older, and an employment program for youths 14-21.

Kid's Turn

1242 Market St., 2nd Floor

(415) 437-0070 | www.kidsturn.org

Monday - Friday, 8:30 am-4:45 pm

Educational workshops for parents and children age 4-14 experiencing separation or divorce. Chinese, Spanish.

Larkin Street Youth Services, Hire Up Employment Center

134 Golden Gate Ave. | (415) 673-0911 ext. 217

www.larkinstreetyouth.org

Monday - Friday, 9 am - 5 pm

Job preparation, internships, placement, and retention services, GED classes, postsecondary school enrollment and support, and computer classes for homeless and low-income youths. Spanish.

Mayor's Youth Employment and Education Program

2012 Pine St. | (415) 202-7903

<http://www.myeep.org/>

Mon-Fri, 9am-5pm

Sat-Sun, Closed

St. Anthony's Tech Lab

150 Golden Gate Ave. | (415) 592-2766

Monday - Friday, 8:30 am - 4:30 pm

Saturday, 10 am - 2:45 pm

<https://www.stanthonyssf.org/san-francisco-computer-training-internet-access/>

San Francisco State University: College of Extended Learning

835 Market St. | (415) 405-7700

<http://www.cel.sfsu.edu/>

San Francisco YouthWorks

1596 Post St. | (415) 202-7911

<http://sfyouthworks.org>

Shih Yu-Lang Central YMCA

220 Golden Gate Ave. | (415) 885-0460

Youth programs, including tutoring, computer training, health and nutrition education, arts, and sports.

YOUTH SERVICES (cont.)

SMART (Schools, Mentoring, and Resources Team, Inc)

1061 Market St. | (415) 865-5400

<https://www.thesmartprogram.org/>

Monday - Thursday, 10 am - 7 pm

Friday, 10 am - 6 pm

Saturday, Sunday, CLOSED

Access for low-income students to an exceptional education and the skills needed to thrive in college and beyond.

Tenderloin After-School Program

225 Eddy St. | (415) 776-8407

Weekdays noon-6 pm; Sat 10 am - 5 pm

<http://www.tndc.org/programs/tasp/>

Drop-in programs providing tutoring, computers, homework assistance, field trips, and recreation for youth age 5 to 17.

Tenderloin Childcare Center

144 Leavenworth St. | (415) 776-4010

www.compass-sf.org

Weekdays, 8:30 am - 4 pm

Early childhood education serving homeless and at-risk children ages 0 to 5 and their families.

Tenderloin Community Child Development Center

627 Turk St. | (415) 614-3000

www.sfusd.edu

Weekdays, 8 am - 6 pm

Year-round child care program for children ages 3 to 10 provided by San Francisco Unified School District. Cantonese, Spanish, Vietnamese.

Vietnamese Youth Development Center

150 Eddy St. | (415) 771-2600

www.vydc.org

Monday - Friday, 10 am - 6 pm

Comprehensive educational, vocational, and support services for youth ages 10 to 18. Cambodian, Laotian, Mandarin, Vietnamese.

Youth with a Mission

357 Ellis St. | (415) 885-6543

www.ywamsanfrancisco.org

Interdenominational Christian summer day camp and service program for youth.

HOUSING

Low-cost housing opportunities exist in the Tenderloin despite San Francisco's affordable housing crisis. In this section you will find information about emergency, temporary, and long-term housing, as well as tenants' rights organizations that can help you with evictions and housing discrimination.



LONG TERM HOUSING

Cecil Williams Glide Community House

333 Taylor St. | (415) 674-6107

Subsidized housing for homeless clients, families, and clients with HIV/AIDS and dual diagnoses.

Tenderloin Neighborhood Development Corporation

201 Eddy St. | (415) 776-2151

Affordable housing and comprehensive social work and community development programs.

Tenderloin Housing Clinic

126 Hyde St. | (415) 885-3286

Monday - Friday, 9 am - 5 pm

Free legal services, SRO placement, and comprehensive housing support, including legal assistance to low income tenants.

TEMPORARY HOUSING

Single-Room Occupancy (SRO) hotels are largest supply of low-cost rental housing in San Francisco and are located throughout the Tenderloin. SRO hotels consist of small, single-room living spaces with communal bathrooms on each floor and no kitchens. Rooms can be rented for daily or weekly stays.

Central City S.R.O. Collaborative

48 Turk St. | (415) 775-7110

Monday - Thursday, 10 am - 12 pm, 2 - 4 pm

Tenants' rights training and community organizing, including the "Sisters Rize" women's group.

Ambassador Hotel

55 Mason St. | (415) 749-6992

Balboa Hotel

120 Hyde St. | (415) 441-9136

Drake Hotel

235 Eddy Street | (415) 447-0424

Yale Hotel

633 Larkin St. | (415) 563-3510

SHELTERS

Many more shelters exist in the Tenderloin beyond those listed here. Contact the following shelters for reservations or placement on a waitlist for emergency and short-term (1-7 nights) housing at numerous shelters in the Tenderloin. Contact the San Francisco Human Services Agency for more information about emergency housing: (415) 557-5000 | <http://www.sfhsa.org/82.htm>

Aranda Residence

64 Turk St. | (415) 441-1185

Connecting Point

995 Market St., 6th Fl. | (415) 442-5130

Glide Walk-In Center & Shelter Reservations

330 Ellis St. | (415) 674-6032

Hamilton Families

260 Golden Gate Ave. | (415) 292-9930

Lark-Inn for Youth

869 Ellis St. | (415) 749-2968

Emergency and interim housing for homeless and runaway youth ages 18- 24. One-night beds allocated by lottery at 9:45 p.m. Spanish.

DAY SHELTERS

Larkin Street Youth Services Drop-In Center

1142 Sutter St. / (415) 673-0911, ext. 252.

Case management, individual and group counseling, showers, meals, lockers, laundry, clothing, and on-site school for homeless, runaway and at-risk youth ages 19 and under. Spanish.

Next Door Shelter

1001 Polk St. | (415) 487-3300

St. Anthony Foundation

150 Golden Gate Ave. | (415) 241-2600

St. Bonaface Church

133 Golden Gate Ave. | 415-863-7515

M, W, Th, F, 6:30 am - 4 pm

Tu, 6:30 am - 2 pm

Open during the day for anyone to rest on the pews.

EMPLOYMENT

Every person has the right to earn a living honorably, and deserves respect as an employee. The following organizations provide job training and assistance finding work, as well as education and information about your employment rights.



Career Resources Development Center

875 O'Farrell St. Suite #102 | (415) 441-8154

<http://www.crdcsf.org/>

Weekdays, 9 am - 2:30 pm

Hospitality industry and other job-readiness training and employment services for low-income, unemployed, limited-English speaking adults. Cantonese, Mandarin, Russian, Vietnamese.

Central City Hospitality House

146 Leavenworth Street | (415) 749-2192

www.hospitalityhouse.org

Vocational training and employment counseling and resources.

CHEFS (Conquering Homelessness Through Employment in Food Service)

705 Natoma St. | (415) 487-3743

<http://www.ecs-sf.org>

Business: Weekdays, 8 am - 5 pm

Classes: Weekdays, 12 pm - 4:30 pm

Vocational training and job readiness services for people seeking long-term employment.

Code Tenderloin

144 Taylor St. / Golden Gate Ave.

<http://www.codetenderloin.com/>

Vocational training and job readiness services for people seeking long-term employment.

Glide Training and Employment Services/ YouthBuild

330 Ellis St. | (415) 674-6138 | www.glide.org

Office of Economic & Workforce Development

1 Dr. Carlton B. Goodlett Place,

City Hall, Room 448 | (415) 554-6969

<http://oewd.org/JOBSEEKER-SERVICES>

Tenderloin Workforce Center

39 Jones St. | (415) 554-8707

Employment assistance targeting County Adult Assistance Program (CAAP) recipients.

LEGAL + IMMIGRATION

In this section you will find a list of free or low-cost legal resources, including advice, referrals, education, and representation.



FOREIGN CONSULATES

Consulate General of the People's Republic of China in San Francisco
1450 Laguna St. | (415) 852-5900

Consulate General of El Salvador
507 Polk St. #280 | (415) 771-8524

Consulate General of Guatemala
532 Folsom St. | (415) 354-1700

Consulate of India
540 Arguello Blvd. | (415) 668-0683

Consulate General of the Republic of Korea
3500 Clay St. | (415) 921-2251

Consulate General of Mexico in San Francisco
532 Folsom St. | (415) 354-1700

Philippine Consulate General in San Francisco
447 Sutter St. | (415) 433-6666

Consulate of Russia
2790 Green St. | (415) 928-6878

Consulate of Vietnam
1700 California St. #580
(415) 922-1707

Consulate of Yemen
1204 Sutter St. | (415) 567-3036

LEGAL SERVICES

Asian Pacific-Islander Legal Outreach

1188 Franklin St., Suite 202 | (415) 567-6255

Monday - Friday, 9 am - 5 pm

<http://www.apilegaloutreach.org/>

Legal advice and representation for recent immigrant women and children in the Asian community. Services include support for survivors of domestic violence, trafficking, and elder abuse; naturalization; and income tax assistance for low-income seniors. Cantonese, Japanese, Korean, Mandarin, Tagalog, Vietnamese.

Bay Area Legal Aid

50 Fell St. 1st Floor | (415) 354-6360

www.baylegal.org

Monday - Friday, 9 am - noon, 1 - 5 pm

Assistance with public benefits, family law, domestic violence, and renters' and healthcare rights. Cantonese, French, Mandarin, Spanish, Tagalog, Vietnamese.

Coalition on Homelessness

468 Turk St. | (415) 346-3740

www.cohsf.org

Drop-in, 9:00 am - 2 pm Mon. and Wed.

Outreach, advocacy, and community-organizing to include low-income communities in social justice work in San Francisco.

Legal Assistance to the Elderly

995 Market St., Suite 1400

(415) 538-3333

Monday - Friday, 9 am - noon, 1 - 5 pm

Legal counseling and representation covering tenant problems, Social Security, SSI, physical and financial abuse, residential care, and debt collection. Serves people 60 and older and recipients of Social Security Disability or SSI ages 18 to 59. Cantonese, Mandarin, Spanish.

Legal Assistance to Prisoners with Children

1540 Market St., Suite 490 | (415) 255-7036

www.prisonerswithchildren.org

Monday - Friday, 9 am - 5 pm Weekdays

Information, referrals, and advocacy programs for incarcerated parents and their children and families.

Legal Services for Children

1254 Market St., 3rd Floor | (415) 863-3762

www.lsc-sf.org

Intake: 1:30-5 p.m., Weekdays

Walk-in legal clinic: 4-6 p.m., Wed.

Casework and representation for childrens' legal issues involving abuse, neglect, sexual assault, homelessness, guardianship, immigration, mental health, special education, sexual orientation, and school suspension and expulsion for children 17 and younger. Spanish, Cantonese, Mandarin.

National Center for Lesbian Rights

870 Market St., Suite 370

Helpline: 392-6257; (800) 528-6257

www.nclrights.org

9 a.m.-5 p.m., weekdays

Consultation, casework, advocacy, and education to advance the rights of lesbian, gay, bisexual, and transgender people and their families. Spanish.

People with Disabilities Foundation

507 Polk St., Suite 430

www.pwdf.org

Monday - Friday, 9 am - 4 pm

Representation for people with psychiatric disabilities before the Social Security Administration and elsewhere. Mandarin, Spanish.

Southeast Asian Community Center

875 O'Farrell St. | (415) 885-2743

www.seacc.us

8 am - 5 pm weekdays

Comprehensive legal services, including: community advocacy, outreach, education; immigration and citizenship assistance; refugee resettlement and social services; language translation and interpretation; and small-business development.

TNDC Tenderloin People's Leadership Academy

201 Eddy Street | (415) 776-2151

<http://www.tndc.org/programs/community-organizing/#programs-and-projects>

Leadership and personal development program providing hands-on skills for community organizing and tools for political analysis and critical thinking.

HOW TO OBTAIN A GREEN CARD

- 1 Green Card Eligibility** Green cards are available to immediate relatives of U.S. citizens; certain highly skilled workers; refugees and asylum seekers; certain long-time residents; and others meeting specific criteria
- 2 Bringing a Family Member to the U.S.** U.S. citizens and legal permanent residents (i.e. those who already have a green card) may petition for a green card on behalf of their immediate family members.
- 3 Adjustment of Status** Foreign guests classified as “non-immigrants” or “parolees” may adjust their status to “immigrant” and apply for a green card, provided they meet the various requirements. When non-citizens living in the U.S. speak of “becoming legal,” it is typically a reference to the adjustment of status process.
- 4 Green Card Application Process** As with most U.S. immigration procedures, the green card application process can be quite complicated and often takes a matter of years before it is finally granted. Since the number of visas and green cards processed each year is limited, the U.S. Department of State maintains approximate wait times (by category) on its “Visa Bulletin.”
Visit: <https://travel.state.gov/content/visas/en/law-and-policy/bulletin.html>

HOW TO BECOME A CITIZEN

- 1 Eligibility for Naturalization** Non-citizens who have had a valid green card for at least five years (three years for spouses of U.S. citizens), non-citizens who served in the U.S. military, and children of U.S. citizens typically qualify for U.S. citizenship if they meet all other requirements.
- 2 Naturalization Process** The process of becoming a U.S. citizen through naturalization includes paperwork, background checks, an interview, testing, and an oath of allegiance. Applicants for naturalization often complete the process without legal help, but some cases require the assistance of an immigration attorney.
- 3 Citizenship Test** The naturalization examination is composed of four parts. The speaking test, reading test and writing test all determine English language capabilities. The civics portion tests the applicant’s understanding of U.S. history, government and the legal system.
- 4 Benefits & Responsibilities of Citizenship** Naturalized U.S. citizens enjoy all of the same rights and privileges available to natural born citizens (with some exceptions, including the ability to run for President). In return, citizens must uphold the U.S. Constitution and submit to other obligations of citizenship.

KNOW YOUR RIGHTS

Know your rights so you can use them. This section provides general suggestions for dealing with law enforcement officials. The underlined words below are key phrases that you can repeat over and over to show you know the law and to help you avoid potentially harmful situations.

QUESTIONING

If you are stopped for questioning, DO...

DO ask “Am I free to go?” If they say ‘yes,’ leave calmly. If they say ‘no,’ DO ask to know why by saying, “Can you tell me why you are stopping me?”

DO exercise your right to remain silent. Say “I want to remain silent.” You cannot be arrested or detained for refusing to answer questions. But it can look suspicious to the police if you answer questions and then suddenly stop. Make it your practice to always remain silent.

DO make sure the officer knows you do not agree to be searched (they might search you anyway, but make your opposition known). Say “I do not consent to a search.”

DO, if you are being given a ticket, give your name and birth date, and sign the ticket. If you don’t, you may be arrested.

If you are stopped for questioning, DON’T...

DON’T disrespect a police officer. Although you have a constitutional right to do so, it could lead to your arrest.

DON’T run away or physically resist a “pat-down” or search. Say “I do not consent to a search.”

DON’T lie. Tell the police you don’t want to talk to them. Say “I want to remain silent.”

DON’T forget that police are legally allowed to lie, intimidate, and bluff.

DON’T discuss your citizenship or immigration status with anyone other than your lawyer.

CAR STOPS

If you are stopped in your car, DO...

DO keep your hands on the wheel and let the officer know what you are doing (“I’m going to reach for my registration now.”).

DO show your license, registration, and proof of insurance when asked, if you were driving

DO say **“I do not consent to a search.”**

DO sign your ticket if you are given one. Otherwise, you may be arrested.

DO take the DUI test, unless you are willing to risk your license being suspended.

DO keep your car interior clear of unnecessary objects. It may give the police reason to search the car.

DO ask if you can park your car in a safe place or have a licensed driver take it away, if you are arrested, to avoid towing or impoundment fees

NOTE: An AB 60 license should be accepted by state and local law enforcement in California, the same as other state-issued IDs.

If you are stopped in your car, DON’T...

DON’T search for your license or registration until asked. It may look as if you are trying to hide something.

DON’T physically resist a search. Say **“I do not consent to a search.”**

DON’T refuse to sign a ticket. You can be arrested for refusing to do so.

DON’T disrespect the officer. Although you have a constitutional right to do so, it could lead to your arrest.

DON’T attempt to bribe the police.

DON’T play music loudly when the police walk up to your car.

DON’T have any objects hanging from your rearview mirror. It may give police a reason to pull you over.

IF YOU ARE ARRESTED...

If you are arrested or taken to a police station, DO...

DO tell the police your name and basic identifying information. But nothing else.

DO say **“I want to remain silent”** and **“I want to talk to a lawyer.”** They should stop questioning you after that.

DO make sure you get your 3 phone calls within 3 hours of getting arrested or immediately after being booked. You can call a lawyer, bail bondsman, relative, or any other person. If you have children under 18, you get 2 additional calls to arrange childcare. Memorize phone numbers ahead of time.

DO assume the police are recording your calls (except the call with your lawyer).

If you are arrested or taken to a police station, DON’T...

DON’T give them any information except for your name and basic identifying information.

DON’T give explanations, excuses, or stories.

DON’T talk about your case on the phone. The police might be recording your phone calls (except those to your lawyer).

DON’T make any decisions in your case without talking to a lawyer.

DON’T discuss your citizenship or immigration status with anyone other than your lawyer.

U.S. IMMIGRATION AND CUSTOMS ENFORCEMENT SEARCH AUTHORITY

If I.C.E. agents knock on your door, DO...

DO remain calm and remember that you have rights.

DO ask for an interpreter if you need one.

DO ask to see a warrant—through a window or slipped under the door—if they ask to enter your residence. I.C.E. agents may not enter a property without a warrant signed by a judge. A warrant must also clearly state your name and address. An I.C.E. administrative warrant (form I-200, I-205) does not allow I.C.E. officials to enter your home without your consent.

DO write down the officers' badge numbers.

DO observe, note, or video record the interaction with I.C.E. officers and make sure to keep the focus on them. Note any signs of excessive force; for example, if officers push open a door, make false statements to get you to share information about your status, take away your personal belongings without a warrant, or make homophobic or racial remarks.

DO remain silent and ask to see a lawyer if you are arrested.

If I.C.E. agents knock on your door, DON'T...

DON'T allow I.C.E. officers in without a warrant. Ask them to leave any information at your door.

DON'T resist if I.C.E. officers force their way in. Tell everyone in the residence to remain calm and silent.

DON'T speak or sign anything if you are arrested until you speak to a lawyer.

PUBLIC SAFETY

DOMESTIC VIOLENCE

Glide Women's Center

330 Ellis St. | (415) 674-6000

<http://www.glide.org>

Educational programs and support groups focusing on prevention, intervention, healing, and empowerment for survivors of domestic violence.

Glide Men in Progress

330 Ellis St | (415) 674-6023

<https://www.glide.org/MenUnlearningViolence>

Each Tuesday and Thursday evening at Glide
Violence intervention program that supports men in developing and strengthening their relationships with themselves, partners, family, friends and community.

Rosalie House

(415) 552-2943 | (415) 255-0165

Emergency shelter: (415) 255-0165

Transition Info: (415) 255-2894

www.rileycenter.org/services-emergency-shelter.html

Counseling and 12-week emergency shelter for single women and their children leaving domestic violence situations. Spanish, Cantonese, Mandarin, and other languages as needed.

San Francisco Network Ministries

559 Ellis St. | (415) 928-6209

Computer classes, activities, counseling.

HUMAN TRAFFICKING

Asian-Pacific Islander Legal Outreach

1188 Franklin St., Suite 202 | (415) 567-6255

Monday - Friday, 9 am - 5 pm

www.apilegaloutreach.org

Legal advice and representation for recent immigrant women and children in the Asian community. Cantonese, Japanese, Korean, Mandarin, Tagalog, Vietnamese.

Bay Area Anti-Trafficking Coalition

24 hour help/info: (877) 3737-888

<http://www.baatc.org>

Education, advocacy, and organizing to fight human trafficking in the Bay Area and beyond.

San Francisco Network Ministries

559 Ellis Street | (415) 928-6209

www.sfnetworkministries.org

Programs include, Safe-House, a residency with counseling, health, and educational programs for women seeking to escape prostitution; long-term affordable housing; and a drop-in chaplaincy at the Ambassador Hotel, 55 Mason St, providing moral and spiritual support, and memorial services for the homeless.

EDUCATION

Would you like to learn English? Learn to read? Take an art class? Do you need assistance enrolling your child in school? In this section you will find libraries, public schools, and other educational opportunities available in the Tenderloin. Please see the YOUTH SERVICES section for additional educational programs.



LIBRARIES

San Francisco Public Library

100 Larkin St. | (415) 557-4400

<http://sfpl.org>

Books and periodicals, computer training, reading groups, author readings and lectures, live performances, and films for adults; literacy program, performances, crafts, and literary projects for children; creative writing groups, 'zine workshops, poetry readings, cartoon lessons, youth performances, and movie nights for teenagers.

Friends of the San Francisco Public Library

710 Van Ness Ave. | (415) 626-7500

Monday - Friday, 9 am - 5 pm

Saturday - Sunday, CLOSED

<http://www.friendssfpl.org/>

Literacy programs and used book sales.

San Francisco Law Library

1145 Market St. | (415) 554-6821

Monday - Friday, 8:30 am - 6 pm

Saturday, 10 am - 4 pm

Sunday, CLOSED

<https://www.sflawlibrary.org/>

Free public access to legal reference materials.

San Francisco Network Ministries & St. Anthony Foundation's Tenderloin Tech Lab

150 Golden Gate Ave.

<https://www.tenderlointechnologylab.org>

Free classes and computer access for children and adults.

ARTS EDUCATION

Glide Janice Mirikitani Family, Youth and Childcare Center

434 Ellis St. | (415) 674-6200

<http://www.glide.org/youth>

Creative and performing arts programs for children.

Hospitality House Community Arts Program

1009 Market St. | (415) 553-4525

Monday, Wednesday, Friday, 1 - 6 pm

Tuesday, Thursday, 10 am - 3 pm

<http://hospitalityhouse.org/>

community-arts/

Free fine arts studio and galley space for Tenderloin residents. Class schedule on website.

International Art Museum of America

1025 Market Street | (415) 376-6344

<http://www.iamasf.org/>

Free children's art classes, including free art materials, at 2:30 pm every third Saturday of the month and children's story telling, including free museum entry, at 10:30am and 2:00pm every third Sunday of every month.

Tenderloin National Forest

Cohen Alley – 501 Ellis St.

Vibrant community commons where all people can gather for public art, performances, experimental art projects, and classes and activities.

WritersCorps

25 Van Ness Ave. | (415) 252-4655

Literary and media arts training for youth ages 6 to 21.

SCHOOLS

Bessie Carmichael Elementary School

375 7th St. | (415) 355-6916

Bessie Carmichael Middle School

824 Harrison St. | (415) 291-7983

Civic Center Secondary School (High School)

727 Golden Gate Ave.

(415) 241-3000

Educational Placement Center (School District Office)

555 Franklin St. | (415) 241-6085

Monday - Friday, 8 am - 4 pm

KIPP SF Bay Academy (Public School)

1430 Scott St. | (415) 440-4306

<http://www.kippbayarea.org/>

schools/sfbay/

Redding Elementary School

1421 Pine St. | (415) 749-3525

Spring Valley Science School

1451 Jackson St. | (415) 749-3535

Tenderloin Pre-K School and Elementary (Tenderloin Community School)

627 Turk St. | (415) 614-3000

Monday - Friday, 8:40 am - 2:40 pm

DISABILITIES EDUCATION

Benefits Education Center

1031 Franklin St. | (415) 345-1725

<http://benefitsec.com/>

Education about disabilities benefits.

Lighthouse for the Blind and Visually Impaired

214 Van Ness Ave. | (415) 431-1481

<http://lighthouse-sf.org/>

Educational and recreational programs for independent living.

GENDER & SEXUALITY

Center for Research and Education on Gender and Sexuality

835 Market St. #523-525

(415) 817-4512

<http://cregs.sfsu.edu/>

Training and education on sexual health, gender equality, health disparities, and HIV prevention for advocates, students, and researchers.

ARTS AND RECREATION

Are you interested in sports and recreational activities, or places where you can create and appreciate art? In this section you will find parks, playgrounds, museums, and theaters for toddlers, children, teenagers, and adults in the Tenderloin.



LOCAL MUSEUMS

Asian Art Museum of San Francisco

200 Larkin St. | (415) 581-3500

Monday, CLOSED

Tuesday - Wednesday, 10 am - 5pm

Thursday, 10 am - 9 pm

Friday - Sunday, 10 am - 5 pm

<http://www.asianart.org>

EXIT Theater

156 Eddy St. | (415) 931-1094

<http://www.theexit.org>

Commissions, develops, and produces original plays and provides production support and low-cost theater rental to independent theater companies

International Art Museum of America

1025 Market St. | (415) 376-6344

Tuesday - Sunday, 10 am - 5 pm

<http://www.iamasf.org>

The Luggage Store

1007 Market St. | (415) 255-5971

Hours: Wed. - Sat. 12:00 - 5:00pm &

Appt. During Exhibitions

<http://www.luggagestoregallery.org>

Exhibitions, performances, and internships for local artists, including youth.

New Conservatory Theater Center

25 Van Ness Ave. | (415) 861-4914

<http://www.nctcsf.org>

Youth theater training, including summer and after-school classes with scholarships available.

Tenderloin Museum

398 Eddy St. | (415) 351-1912

Tuesday - Sunday, 10 am - 5 pm

<http://www.tenderloinmuseum.org>

Local history museum.

PARKS + PLAYGROUNDS

Boeddeker Park

Corner of Eddy and Jones sts.

Tuesday - Friday, 9 am - 1pm (open to all)

Tuesday - Friday, 2:30 pm - 5:30 pm

(open to children, adult guardians only)

<http://sfrecpark.org/destination/>

[father-alfred-e-boeddeker-park/](http://sfrecpark.org/destination/father-alfred-e-boeddeker-park/)

Sport and recreational activities, including: children's art classes, bicycle and track clubs, and tutoring; adult computer classes; fitness classes and bingo for seniors; and free summertime concerts.

Civic Center Plaza

Polk and Larkin sts. between Grove and McAllister Sts.

Playgrounds for toddlers and school-age children ages 5 and up.

Hyde-Turk Mini Park

Corner of Hyde and Turk sts.

9 am - Sunset

Fenced play area for preschool children.

Sgt. John Macauley Park

Larkin St. between Geary and

O'Farrell

9 am - Sunset

Fenced play area for young children.

Tenderloin Recreation Center

570 Ellis St. | (415) 292-2162

Recreation center and playground offering many free educational and recreational programs for children and young adults.

TNDC Tenderloin People's Garden

Corner of Larkin and McAllister streets |

(415) 776-2151 | <http://www.tndc.org/programs/community-garden>

Tenderloin People's Garden promotes a more equitable food system that prioritizes all people's access to the basic human right of healthy food. The garden brings together hundreds of volunteers of all ages, ethnicities, and socioeconomic statuses to grow food and build community.



TRANSPORTATION

Do you need help shopping or going to a doctors appointment? These transportation services offer convenient, low-cost alternatives to public transportation.



BART

Closest Station: Civic Center / UN Plaza

(510) 441-2278

Weekdays, 4 am - 12 am

Saturday, 6 am - 12 am

Sunday, 8 am - 12 am

Regional Transit Connection (RTC) Discount Card available for disabled persons, veterans, DMV placard holders, Medicare recipients, and seniors.

Paratransit

(415) 351-7000

<http://www.sfparatransit.com>

Monday - Friday, 9 am – 4:45 pm

Saturday - Sunday, CLOSED

Paratransit provides door-to-door, shared-ride van services for people unable to use Muni's accessible buses, trains, and streetcars because of their disability. Trips are generally scheduled 7 days in advance.

Contact Paratransit for an application. If you need an application in an accessible format or in a foreign language, or if you need a referral for help in completing your application, please call (415) 351-7050.

Shop-a-Round

68 12th St. Floor 1 (SF Paratransit Office)

(415) 351-7052

www.sfparatransit.com/general-info/shop-a-round.htm

Shop-a-Round is a convenient, low-cost shuttle service that makes it easier for registered seniors and people with disabilities to go grocery shopping. The shuttle takes groups of customers to grocery stores or supermarkets in San Francisco where they want to shop. The driver will help carry groceries on and off the shuttle and provide other personalized assistance that is not available on Muni bus and rail lines. Shop-a-Round cost \$2.50 per one-way trip.

Registered riders must meet at least one of these qualifications:

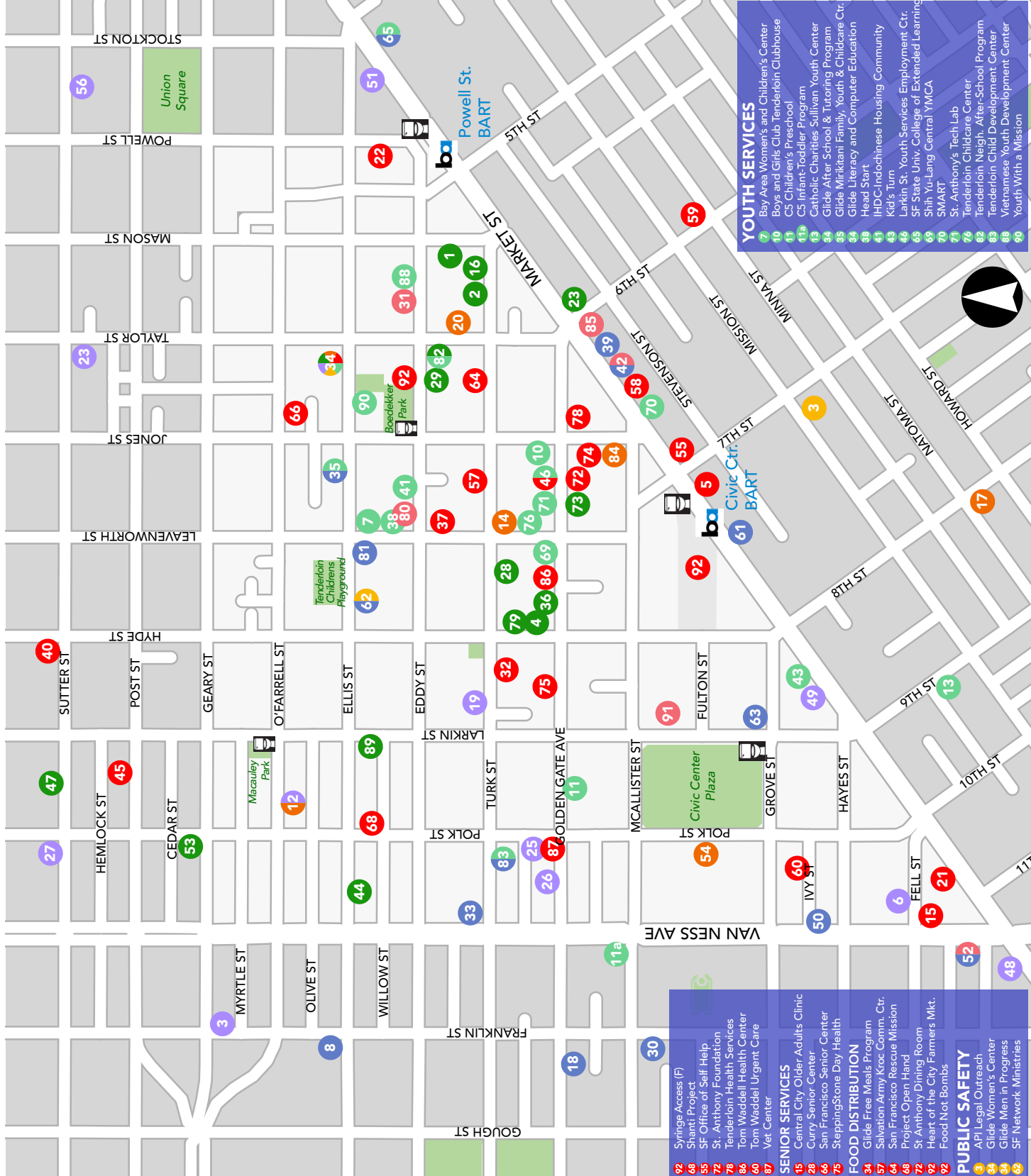
Age 65 or older or

Disabled and have a RTC Discount ID Card or

Eligible for ADA Paratransit services.

Call Shop-a-Round to register or visit their website. Applicants must provide proof of eligibility. Once registration is completed, scheduling information will be mailed to you.

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TENDERLOIN NEIGHBORHOOD SERVICES